

PUHI SEWER & WATER COMPANY

RESIDENTIAL SERVICE APPLICATION  
AND CONNECTION AGREEMENT

To: PUHI SEWER & WATER COMPANY (the "Company")

The undersigned (herein the "Service Recipient"), being \_\_\_\_\_,  
whose mailing address is \_\_\_\_\_,  
being the Lessee/Owner of property at TMK: \_\_\_\_\_, Lot No. \_\_\_\_\_,  
\_\_\_\_\_ (the "Property") does hereby request permission to install a  
Building sewer and applies for service connection to serve the Commercial use at such location, pursuant to the  
Puhi Sewer & Water Rules and Regulations Governing Rate Schedules and the Provision  
of Sewer Services to Customers ("Rules and Regulations").

PERTINENT INFORMATION:

1. Number of Bedrooms or Units and Baths:

\_\_\_\_\_ Bedrooms                      \_\_\_\_\_ Full Baths                      \_\_\_\_\_ Half Baths

The following indicated fixtures will be connected to the proposed building sewer.

Number Fixture	Number Fixture	Number Fixture
____ Kitchen sinks	____ Bath Tubs	____ Lavatories (sinks)
____ Showers	____ Dishwashers	____ Washing machines
____ Urinals	____ Garbage disposal	____ _____
____ Toilets	____ _____	(other fixture)
	(other fixture)	

2. The maximum number of persons who will use the above fixtures on a regular basis is: \_\_\_\_\_.

3. The name, address and telephone number of the person or firm who will perform the sewer connection work is:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ Telephone: \_\_\_\_\_  
Email: \_\_\_\_\_

4. Are plans and specifications for the proposed building sewer attached? Yes No

5. Address to which bills and notices are to be sent:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ Telephone: \_\_\_\_\_  
Email: \_\_\_\_\_

6. Date of anticipated connection \_\_\_\_\_.

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In consideration of the granting of this permit, the Service Recipient agrees:

1. To accept and abide by all conditions and provisions of the Rules and Regulations and Rate Supplies of the Company as approved by the Public Utilities Commission (PUC).
2. To maintain the building sewer at the Service Recipient's cost and at no expense to the Company.
3. **To notify the Company at the following address: PO Box 31000 Honolulu, HI 96849-5707, Email: [pswmail@aquaengineers.com](mailto:pswmail@aquaengineers.com), Phone: (808) 332-7381 ext. 4, when the building sewer and service connection are ready for inspection and connection to the Company's sewer system, but before any portion of the work is covered.** At the time of hookup request, the applicant shall schedule a site inspection with a Company representative. Prior to connection and in the presence of the Company representative, the on-site sewer system shall be flushed with water for a continuous period of five (5) minutes. Approval to connect to the Company project sewer shall be granted only if the water run through the on-site system flows clear for a period of three (3) minutes.
4. To cooperate at all times with the Company and its representatives in their inspection, sampling, and study of waters and wastes, and any facilities provided for pretreatment.
5. To notify the Company immediately in the event of any accident, negligence, or other occurrence that occasions discharge into the Company's sewer system of any wastes or process waters not covered by this permit.
6. **To notify the Company of any transfer (sale or lease) of the premises and to require the transferee to assume the Service Recipients' obligations hereunder, subject to the approval of the Company.**
7. This connection agreement shall run with the land, whether it is transferred under sale or lease. It shall be the responsibility of the applicant noted in the agreement to notify the transferee of the stipulation, and of that Recipient's responsibility to inform successors or assigns of the obligations herein.
8. The Service Recipient agrees that sewer service begins at the referenced Property line and that any sewer facilities within the Property area boundaries are the responsibility of the Service Recipient.
9. That notice to the Service Recipient under the Rules and Regulations shall be to the above stated address. Recipient shall notify company of any changes to the mailing address.
10. **To pay a connection deposit of \$100 per tie-in made payable to Puhi Sewer & Water Company** and to pay on a timely basis for the sewer and standby service provided by the Company at the current month rate specified in Tariff No. 1 and as may be amended from time to time in accordance with all PUC regulations.

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11. All notices to the Company should be made in writing to: Administrative Services, Puhi Sewer & Water Company, PO Box 31000, Honolulu, Hawaii 96849-5707, Email: [pswmail@aquaengineers.com](mailto:pswmail@aquaengineers.com), Phone: (808) 332-7381 ext. 4.

12. That this Agreement shall at all times be subject to such changes and modifications as the Public Utilities Commission of the State of Hawaii may from time to time direct in the exercise of its jurisdiction.

I hereby acknowledge receipt of the above-referenced documents, have read same, and agree to abide by the provisions therein, as well as, the above noted conditions. I am authorized to execute this document on behalf of this Property.

Dated: \_\_\_\_\_

\_\_\_\_\_  
Signature  
Owner/Lessee

\_\_\_\_\_  
(Print Name)

or

\_\_\_\_\_  
Signature  
Authorized Agent

\_\_\_\_\_  
(Print Name)

(Puhi Sewer & Water Company Use Only)
Application approved on _____, 20__.
Date of Inspection _____, 20__.
Date of Connection _____, 20__.
Inspection fee paid \$ _____ Ck# _____ Date _____
PUHI SEWER & WATER COMPANY
By _____

# Puhi Sewer & Water Company

**Puhi Sewer & Water Company is our new name** – The utility assets of Puhi Sewer & Water Co., Inc. were purchased by Aqua Puhi, LLC, a subsidiary of Aqua Engineers, Inc. effective July 2015. Aqua Engineers has managed the utility operations for many years and will now own the utility under the new name **Puhi Sewer & Water Company**.

**Statements Prior to August 1, 2015** – Payments for all Puhi Sewer statements prior this one should be mailed directly to the Grove Farm office as indicated on the insert provided with your July statement. Please mail your payment for the enclosed August 1<sup>st</sup> statement to our new mailing address below or establish an automatic payment with us. All accounts with credit balances at Grove Farm have been carried forward and your credit appears on your August 1<sup>st</sup> statement.

**AutoPay with Email Statements** - If you were previously enrolled in Surepay we would love to have you back! Due to the change in ownership and the change in banks you must re-enroll in **AutoPay with Email Statements** to keep your automatic payment instructions valid. Please note that your current statement will not be paid automatically unless you re-enroll.

To sign up as a new **AutoPay with Email Statements** customer, simply complete the back of this form and email ([pswmail@aquaeengineers.com](mailto:pswmail@aquaeengineers.com)) or mail it to our new address below. Your future statements will be emailed to the address on the form starting with the next statement.

**Bill Payer Customers** - If you use a bill payer service with a financial institution to pay your monthly sewer charge, please make the correction to change our name to Puhi Sewer & Water Company and mail your payment to our new address.

**Mailing address** – Effective immediately – please mail your monthly payments to our new address:

**Puhi Sewer & Water Company**  
**P.O. Box 31000**  
**Honolulu, HI 96849-5707**

**Checks Payable** – Please make checks payable to **Puhi Sewer & Water Company**.

**Contact Information** – Customers can contact us at the following:

Service Questions – 808-332-7381 Ext. 1

Billing Questions – 808-332-7381 Ext. 4

Email – [pswmail@aquaeengineers.com](mailto:pswmail@aquaeengineers.com)

Website - <http://www.aquaeengineers.com/puhi.html>

**Enroll in AutoPay with Email Statements** – AutoPay with Email Statements is convenient and will save you both time and postage. Go green and help protect the environment! It will make your life easier – simply complete the back of this form and email or mail as soon as possible.

# Puhi Sewer and Water Company

PO Box 31000  
Honolulu, HI 96849-5707  
Phone: (808) 332-7381, Ext. 4  
Email: pswmail@aquaengineers.com

## Authorization for AutoPay with Email Statements

Name: \_\_\_\_\_ Puhi Sewer Account Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

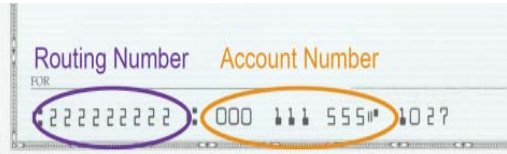
Email Address: \_\_\_\_\_

(Your monthly statement will be emailed to this address effective with the next statement date)

To ensure our emails reach your inbox, please add our email address [pswmail@aquaengineers.com](mailto:pswmail@aquaengineers.com) to your address book.

I hereby authorize Puhi Sewer and Water Company to initiate debits (and/or corrections to the previous debits) from the Financial Institution indicated below, to charge the amount of my current monthly invoice to my checking/savings account indicated below.

Account Type:	<input type="checkbox"/> Checking	<input type="checkbox"/> Business Checking	<input type="checkbox"/> Savings
Name on Acct	_____		
Bank Name	_____		
Account Number	_____		
Bank Routing #	_____		



The graphic shows a routing number '222222222' circled in purple and an account number '000 111 555 1027' circled in orange. The text 'Routing Number' and 'Account Number' are written above the respective numbers. There is also a small 'FOR' label above the routing number.

Your initial AutoPay may be processed later than the 10<sup>th</sup> of the month while your AutoPay account is established. All AutoPay's thereafter will be processed on the 10<sup>th</sup> of each month.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I understand that this authorization will remain in effect until I cancel it in writing, and I agree to notify Puhi Sewer & Water Company in writing of any changes in my account information or termination of this authorization at least 15 days prior to the next billing date. If the above noted periodic payment dates fall on a weekend or holiday, I understand that the payment may be executed on the next business day. I understand that because this is an electronic transaction, these funds may be withdrawn from my account as soon as the above noted periodic transaction dates. In the case of an ACH Transaction being rejected for Non-Sufficient Funds (NSF), I understand that Puhi Sewer & Water Company may at its discretion attempt to process the charge again within 30 days, and agree to an additional \$20 charge for each attempt returned NSF which will be initiated as a separate transaction from the authorized recurring payment. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. I agree not to dispute this recurring billing with my bank so long as the transactions correspond to the terms indicated in this authorization form.